How to Reset My Fireplace Module

The module on your fireplace may lock-out under certain conditions. When this occurs, the appliance will not ignite or respond to commands. The module will go into lock-out mode by emitting three audible beeps, then continuously displaying a RED/GREEN error code at its status indicator LED.

- Check the battery tray. Remove batteries if installed. Batteries should only be installed for use during a power outage.
- Locate the module. Open the decorate screen front. In most cases this module is going to be in the area underneath where all the workings are located. If you own an Escape I30 or Escape I35 firebrick gas insert, open the decorative screen front and the reset switch will be conveniently located to the bottom left corner. It will be a small black toggle switch labeled reset.
- Set the on/off/remote switch or module reset switch to the OFF position.
- Wait five (5) minutes.
- Set the module reset switch to the REMOTE position.
- Start the fireplace how you normally would, with a remote if you have one or the side rocker switch if you do not have a remote.

To watch a video on how to reset the module please highlight and copy and paste the link below into your browser search engine.

https://www.heatnglo.com/owner-resources/use-and-care-videos/resetting-your-intellifire-plus-ignition-system